Following a recent review on product safety, Gira have announced some changes to the way Homeservers can be accessed remotely.

On 19 November 2015 they began by switching off the following forwarding service:

- Forwarding through the start page of the Homeserver portal
  - o Via serial number

The following forwarding services will then be switched off by 1 February 2016:

- Forwarding via HTTP
  - o Via serial number
  - o Via host name

- Forwarding through the start page of the Homeserver portal
  - o Via host name

- Forwarding via DynamicDNS
  - o Via serial number

The only remaining method of connection, using a Gira service, will be via DynamicDNS forwarding using a hostname (example: HOSTNAME.giradns.com ✎maxmustermann.giradns.com). To do this you will need to first be logged into the Gira Portal.

There are many devices which could be configured to use one of the above services such as; Quadclient, HS Client, iOS and Android apps, so this may need reconfiguring.

If you are not using a Gira service for your remote access you will not be affected by this change.

Gira have also taken this opportunity to improve password security with a stricter format required for new portal passwords. This will not affect existing passwords, but please remember that the password saved in the Homeserver config must match that on the Homeserver portal.

If you have any questions relating to this please contact either Ivory Egg or the Gira Hotline

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